



COVID-19: Local Update

As we navigate one of the most unprecedented and challenging times in any of our lives, we want to reiterate our commitment to protecting our residents and team members from COVID-19 (novel coronavirus). We understand that reports of any positive cases in your community are extremely concerning. Although no one is immune to this global health crisis, please know that we are working day and night with the support of the entire Sunrise team to minimize the impact COVID-19 has on our residents, teams and their families.

Prior to even confirming a positive case of COVID-19, our community had already implemented precautions against the virus including prohibiting non-essential visitors, deploying rigorous screening protocols to identify potential symptoms of illness among residents and team members, restricting new resident move-ins, and shifting to individual resident engagement activities. We also ceased communal dining and have been serving meals in each resident's suite to promote social distancing.

Additionally, our community teams have significantly modified programming and activities to ensure that residents continue to experience meaningful days and connect with the world around them. Our team members have leveraged their talents, training and experience to create 1:1 tailored programming for our residents, and we recently distributed hundreds of additional tablets, which are preinstalled with Skype and FaceTime, to supplement our communities' virtual programming and communications efforts with families.

Our efforts to fight COVID-19 endure as we are reinforcing our existing extensive infection controls. We are also providing personal protective equipment for our residents and team members to use as indicated by the Centers for Disease Control & Prevention. Despite our best infection control efforts, however, the reality is that additional cases will occur. We are collaborating with local and state health departments for their guidance on effective prevention measures and to support the health and safety of all of our residents and team members. We know this is a difficult time, and we are committed to working together to do all we can to fight this global virus. You can learn more about Sunrise's preparedness to fight against COVID-19 on our [national web site](#).

We want to thank our residents, families, and team members for their understanding, cooperation and words of support. We appreciate the trust you place in us every day, and it is our honor and privilege to serve your family.